

Freedom Hire

Brief terms and conditions of motorhome hire

21 August 2018 – 20 August 2019

Summary of Rental Conditions

This document contains a brief summary of our rental conditions. The full details of our rental contract will apply for every hire.

Rates Include

- Unlimited miles.
- 20% VAT
- Kitchen Kit
- 24-hour Roadside Assistance
- Calor Gas
- Toilet Chemicals

Booking Amendments

If an amendment is made to the rental dates within 14 days of collection, no refund will be made if the length of hire is shortened (that is; the rental will be charged at the number of days originally booked).

Booking Amendment Fee

The first change is at no charge. The first charge may involve several aspects of the reservation. The second and subsequent changes are charged at £15 per aspect, per change.

Rental Extension

If the guest wishes to extend the rental while on hire, they must first obtain authorisation from Freedom Hire. This is subject to availability. The extra cost of an extended rental must be paid by debit / credit card over the telephone or at Freedom Hire immediately on confirmation of the rental extension.

Rental Charges

Rental days are charged per calendar day. The day of pick-up is calculated as the first day of rental and the day of return is calculated as the last day of rental. Vehicles must be returned within working hours.

Office Hours

The office is closed for Bank and Public Holidays and every Sunday.

All rentals picking-up or dropping-off on the above days will incur an additional £50 fee and is subject to company discretion.

Vehicle Condition

Vehicles must be returned with the interior cleaned and holding tanks emptied. The vehicles exterior does not require cleaning unless it is difficult to ascertain the vehicle on return. Fees will apply if the vehicle is not returned in the required condition.

Miles

Rates include unlimited miles.

Payment

For security reasons, Freedom Hire will only accept credit card or debit card for rental charges. Cash payments will not be accepted. The Bond on the vehicle is only payable on pick-up by Credit Card or Debit Card. The Bond cannot be paid for with a pre-paid Credit Card.

Credit Cards

We only accept Visa and MasterCard.

Rental Duration

The minimum rental for all vehicles is three days. Minimum rental periods are subject to change during peak periods.

Vehicle Consultation

On pick-up of the vehicle, our staff will provide a complimentary vehicle consultation, this includes an explanation of all the interior and exterior features of the vehicle and specific driving tips.

Travel Restrictions

Our vehicles can only drive on sealed/bitumen roads.

Infringements and Administration Fees

Freedom Hire reserves the right to charge the renter for any speeding, toll-way or parking fines not reported on the return of the vehicle. In addition to these costs, Freedom Hire reserves the right to charge for associated administration costs for processing the fines (irrespective of liability). An administration fee of £10 per fine will be applicable.

Charge of the Vehicle

Should the vehicle booked be unavailable through unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

Voluntary Downgrade

Should the renter decide to take a lesser vehicle than booked they will not be entitled to any refund.

Limit of Liability

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge.

Important

We reserve the right to refuse any rental at our discretion.

Animals

Animals are not permitted in our vehicles.

Smoking

Smoking is not permitted in our vehicles.

Payment to Confirm Booking

Freedom Hire requires a deposit of £250 at time of booking regardless of the rental value.

Bond

For security purposes, only credit card and debit card can be used to provide a Bond, with the Standard Liability, the Bond will be debited to the credit or debit card immediately.

Full Responsibility

At all times, the renter is responsible for:

- Damage caused where the terms of the Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the vehicle in any way by part or total water submersion or salt water damage.
- Damage caused due to a single vehicle roll-over.
- Damage caused to tyres or windscreen.
- Damage caused due to use of incorrect or contaminated fuel.
- Damage caused to the vehicle when using the vehicle in contravention of any legislation or regulation controlling vehicular traffic.
- Damage or loss caused to any personal belongings.
- Damage to overhead or undercarriage of vehicle.

Rates/Terms/Conditions

Are subject to change without notice.